## Church Walk Surgery Group Practice Introduction of Online Services

Online Services is a web-based application which has been developed to expand the services available to our patients.

These new services now give you the option to request services from the Surgery online at a time that is convenient to you.

We currently deal with a significant number of telephone calls each day, the majority of which are for Repeat Prescription or Appointment Requests, this can be very frustrating for patients.

To help us to help you, you can now contact us via this new system via your pc, laptop, tablet, smart phone etc.

**Online Appointments** - This enables you to view, book, or cancel your appointments for the doctor or any smear clinic appointments.

**Online Repeats** – This facility allows you to request or check your repeat prescriptions online.

You will need to register with the practice to access this service, and once registered you will be given information that will enable you to create your username and password.

If you are interested in this service, please complete the form below and return it to us with a copy of identification (e.g. driving licence, passport, birth certificate)

## Please Note:

If you are registering your family members to a singular email account this means that for all appointments and repeat requests, whether made online or in person at the practice, a confirmation or reminder will be sent to the email address. We would advise that over the age of 16 years patients should register with their own unique email address

## Under 16 year olds can be registered with their parents email address.

If you change any of the contact details below, you must notify us, we shall then update your registration details.

Your First Name:	Surname:
Date of Birth:	Signature:
Mobile Number:	
Email Address:  Please write legibly	

Many thanks
The Doctors

Church Walk Surgery Group Practice